

IRS Hotlines Quick Reference Chart for Practitioners

Practitioner Priority Service (PPS) line
866-860-4259

Below is a list of all PPS topics and their extensions.

Topic	Option
General Tax Law Questions	1
Individual Accounts not in Collection or Examination Status	2
Business Accounts not in Collection or Examination Status	3
Client's Account is in Automated Collection System (ACS) Status	4
Automated Underreporter Notice Received by Client (e.g., CP2000)	5
Client's Account Under Correspondence Examination	6

Other Services	Telephone Number
Amended Return Hotline (Status of Form 1040X for the current year and up to three prior years)	866-464-2050
Automated Substitute for Return (ASFR) Call Site	866-681-4271
BSA e-Filing Help Desk	866-346-9478
Business and Specialty Tax Line	800-829-4933
Centralized Insolvency Operation (SBSE)	800-973-0424
Centralized Lien Payoff (SBSE)	800-913-6050
Collection Services – Combat Zone (W&I)	800-908-0368
Continuing Education Provider (RPO)	855-296-3150
Disaster or Combat Zone Special Hotline	866-562-5227
e-Help (Practitioners Only)	866-255-0654
Electronic Federal Tax Payment System (EFTPS) Customer Service – Businesses	800-555-4477
Electronic Federal Tax Payment System (EFTPS) Customer Service – Individuals	800-316-6541
Electronic Federal Tax Payment System (EFTPS) Customer Service – Internet Assistance	800-555-8778
Electronic Filing Help PIN	866-704-7388
Employer Identification Number (EIN) Inquiries	800-829-4933
Employer Identification Number (EIN) – International	267-941-1099
Excise Tax and Form 2290 Help Line	866-699-4096
Excise Tax – International	859-669-5733
FBAR/BSA and Title 31 Help Line	866-270-0733
FBAR/BSA and Title 31 Help Line – International	313-234-6146

Other Services	Telephone Number
Federal Management Service (FMS) – Treasury Refund Offset Information	800-304-3107
Form 706 and 709 Help Line	866-699-4083
Forms and Publications	800-829-3676
Frivolous Return Program (SBSE)	866-883-0235
Government Liaison, IRS Disclosure Help Desk	866-591-0860
Identity Protection Specialized Unit	800-908-4490
Individual Taxpayer Identification Number (ITIN)	800-908-9982
Information Return Reporting	866-455-7438
Installment Agreements – Manually Monitored	866-897-4289
Installment Agreements – Partial Pay (SBSE)	800-831-0273
International Tax Assistance	267-941-1000
ITIN Program Office (Form W-7 and Acceptance Agent – Form 13551, voicemail system)	404-338-8963
National Taxpayer Advocate Help Line	877-777-4778
Office of Professional Responsibility – Enrolled Practitioner Program	855-472-5540
Phishing Scams (TIGTA)	800-366-4484
PTIN Information Line	877-613-PTIN (7846)
Power of Attorney – Ogden (taxpayers west of the Mississippi and Wisconsin)	855-214-7522 (fax)
Power of Attorney – Memphis (taxpayers east of the Mississippi and Arkansas and Louisiana)	855-214-7519 (fax)
Power of Attorney – Philadelphia (taxpayers residing abroad)	855-772-3156 (fax) 267-941-1017 (fax, outside the U.S)
Refund Hold Hotline (W&I)	866-897-3315
Refund Hotline (Where’s My Refund?)	800-829-1954
Report Tax Schemes	866-775-7474
Special Enrollment Examination	800-306-3926
Tax Exempt & Government Entities (TEGE) Help Line	877-829-5500
Tax Fraud Referral Hotline	800-829-0433
Tax Help Line for Individuals (includes general tax law questions and account information)	800-829-1040
Telephone Device for the Deaf (TDD): Forms, Tax Help, TAS	800-829-4059
TeleTax Topics and Refund Status	800-829-4477
Transcripts Order Line	800-908-9946
VITA Locations	800-906-9887
Withholding Compliance (W&I)	855-839-2235